



**North Carolina Department of Health and Human Services  
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

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Beverly Eaves Perdue, Governor  
Lanier M. Cansler, Secretary


Leza Wainwright, Director

June 5, 2009

**MEMORANDUM**

**To:** Legislative Oversight Committee Members  
Commission for MH/DD/SAS  
Consumer/Family Advisory Committee Chairs  
State Consumer Family Advisory Committee Chairs  
Advocacy Organizations and Groups  
North Carolina Association of County Commissioners  
County Managers  
County Board Chairs  
North Carolina Council of Community Programs  
NC Association of Directors of DSS

State Facility Directors  
Area Program Directors  
Area Program Board Chairs  
DHHS Division Directors  
Provider Organizations  
MH/DD/SAS Professional Organizations and Groups  
MH/DD/SAS Stakeholder Organizations and Groups  
Other MH/DD/SAS Stakeholders

**From:** Leza Wainwright 

**Re:** **Communication Bulletin #103**  
MH/DD/SAS Community Systems Progress Report and  
Critical Measures At A Glance



**Community Systems Progress Report:** Enclosed please find the *MH/DD/SAS Community Systems Progress Report* for the third quarter of SFY 2008-2009. This is the third year of publishing LME and statewide performance on critical indicators of system quality.

As stated in the report's introduction, effective management of community systems is essential for the success of North Carolina's efforts to transform its mental health; developmental disabilities; substance abuse services system. Tracking the status and progress of community systems also provides a means by which the public and the General Assembly may hold the Division and Local Management Entities (LMEs) accountable for progress toward the goals of the system reform.

**Critical Measures at a Glance:** Included with this report is *Critical Measures at a Glance* for the third quarter of SFY 2008-2009, as required by S.L. 2008-107. This one-page matrix shows each LME's performance on the critical performance measures against statewide averages and the performance standards in the *DHHS-LME Performance Contract*. The matrix also shows whether each LME has met the performance standards for at least 65% of the critical measures, which is one of the requirements for consideration to receive single stream funding.



The report, appendix to the report, and matrix are available on the Division website at:

<http://www.ncdhhs.gov/mhddsas/statspublications/reports>

If you have questions regarding this report, please send them via electronic mail to:

ContactDMHQuality@ncmail.net.

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